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What to Expect in Facilitation

All parties have a right to be heard. Everyone should have an opportunity to actively participate in group meetings.

Prior to facilitation, Laura helps leaders identify the framework and timeline for the facilitation process. She makes sure that the process fits the needs of the group and all key stakeholders are identified and invited to participate.

During facilitation, Laura ensures that everyone has an opportunity to be heard, options are explored, and sustainable solutions are reached through candid communication and joint problem solving. With her assistance, the group engages in consensus building in a respectful and efficient manner. The focus remains on the intended purpose and objectives for the meeting. Laura serves as a role model by demonstrating attentive listening without judgment, empathy and understanding and good communication skills.

In facilitation, Laura encourages transparency and helps participants to maintain and build trust. She also clarifies expectations, seeks further explanation, addresses misunderstandings, re-directs or slows down the conversation and supports the group in reaching constructive outcomes. Finally, Laura helps the group develop a plan of action to operationalize consensus reached.

Facilitation can save parties time, effort and expense by efficiently and effectively resolving issues and restoring a productive and collaborative environment.

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